

SolutionOne takes the issue of customer data security very seriously. We have a variety of programs to address hard drive security for your MFP. In most cases, your hard drive has the safety and security features built into the device. There are security white papers on our website at www.SolutionOneNow.com for your reference. However, no overwrite and scrubbing of a hard drive is 100% secure.

We also offer the following services:

Existing Equipment

Depending on the MFP you currently use, an overwrite and/or data deletion security module can be switched on or added to your system. We can provide phone assistance at no charge. If an on-site visit is required, a professional service fee may be assessed. Your MFP may also have an optional data encryption accessory kit available at an additional charge.

End of Equipment Life

At the end of your lease or when you trade in your MFP, SolutionOne will relinquish the hard drive to you at your site. The cost is dependent on the model of MFP being traded in. This option assures all your company data remains with you.

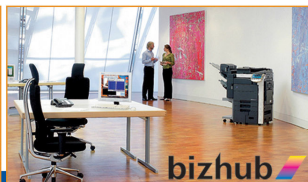
Hard Drive Failure

SolutionOne will replace the hard drive and relinquish it to a key contact at your site. This service is included as part of your maintenance and/or lease agreement. If you do not have a maintenance agreement with SolutionOne, we can perform this service on a charge basis. Cost is dependent on the model of MFP.

Data Deletion Service

All data contained on your MFP RAM memory, excluding data stored on the hard drive, will be deleted at the time of de-installation. This service is provided at no charge.

Further information may be obtained by contacting Traci at tlc@SolutionOneNow.com or 800.742.0023



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